



## Rose Hill SUD Partners with Nexbillpay for New Online Customer Portal

Rose Hill Special Utility District is excited to announce our partnership with Nexbillpay to launch a brand-new online portal designed to make managing your utility accounts easier and more convenient. With enhanced features and a streamlined user experience, our new portal will allow you to manage your bill, payment, and usage accounts all in one place with a single sign-on!

### The new online platform will offer the following features:

- View your payment history
- Access and view your bill online
- Enroll in email or text bill notifications
- Sign up for paperless billing
- Store credit/debit card information for quicker payments
- Make payments to your account
- Set up Autopay or Text-to-Pay
- Monitor your water usage and set up custom usage alerts in the GetMyMeter application by simply clicking the consumption option in the Nexbillpay portal.

Our new self-service portal offers much more than just payment options. We encourage all customers, even those who do not plan to make payments online, to create a profile and take full advantage of the enhanced features.

### Important Dates:

- **May 1, 2025:** The current online portal will be taken offline, and online payments will be suspended during this time.
- **May 2, 2025:** The new online customer portal will go live, and online payment processing will resume. All customers will need to create a new profile using the account number information on your bill. If you were previously enrolled in Autopay or Text-to-Pay, you will need to re-enroll through the new portal.

### To create your new online account starting May 2, 2025:

1. Visit our website at <https://www.rhsud.com/>
2. Click on the "Payment Options" tab, then select "View/Pay My Bill"
3. Click on "Sign Up Now!" and follow the prompts to create your new account.

We are excited for you to experience the new portal and the added convenience it brings to managing your utility account. For any questions or help signing up for your new account, please email [customerservice@rhsud.com](mailto:customerservice@rhsud.com) or call 972-932-3077.