



WELCOME NEW CUSTOMERS

Rose Hill Special Utility District is proud to have you as a new customer. We would like to take a few minutes and tell you a little about ourselves. We have five who serve as Directors on the Board. The Board meets every **4th Tuesday** of each month at 7:00 p.m., at 1377 County Road 274, Terrell. You are welcome to attend.

Your water bill will be sent out on or around the 15th of each month and is due by the 10th of the following month. Payment must be received in our office on or before the 10th of every month to avoid a \$15.00 late fee being added to your account.

If payment has not been made by 8:00am on the 25th of the month a disconnect fee of \$100 will be applied to your account and your meter will be locked. In order to restore service, the past due amount, plus the late and disconnect fees, and your current charges must be paid in full.

Please allow at least 7 days for U.S. mail delivery. We are not responsible for U.S. mail delivery or for technical problems caused by customer's security software or firewall. Failure to receive bill, printed or electronically, does not waive payment or late fee. If you do not get your bill by the first of the month, please call the office and we will be glad to help you.

Bank Drafting is available at no charge to our customers. Please call to find out more information or go to our website and fill out the ACH form. You can email the completed form and a copy of a voided check to customerservice@rhsud.com.

Credit/Debit cards and E-Checks are accepted via our website and by calling 1-888-994-0595.

Our payment box is on the fence as you come in the driveway. **PLEASE DO NOT LEAVE CASH IN THE DROPBOX.**

Staff:

Sue Robertson	Customer Service
Nanci Essary	General Manager
Chris Jones	Field Supervisor
Cole Lilley	Field Operator

Board of Director:

Randy Reznicek	President
Stephen Hilborn II	Vice President
Harold Ross	Secretary/Treasurer
Kathy Dodd	Director
Earl Martin	Director

Our office hours are from 8:00 a.m. to 4:00 p.m. Monday – Friday. For information on water rates and conservation tips please call, come by the office, or check out our website at www.rhsud.com.

Thank you,
Rose Hill SUD

TELEPHONE NUMBERS THAT MIGHT COME IN HANDY:

Garbage Pickup

Hatcher Sanitation	972-486-4084
WC Waste Connections	972-452-3327
Titan Waste	972-564-2800

Electric Company

Trinity Valley Electric	972-932-2214
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Sherriff of Kaufman Co.

972-932-4337

Kaufman Co Court House

972-932-4331

Phone Service Companies

AT&T	1-800-288-2020
Sprint	1-800-788-3500

Internet Service

ANTS Technology	972-524-2145
CenturyLink	877-862-9343