



## WELCOME NEW CUSTOMERS

Rose Hill Special Utility District is proud to have you as a new customer. We would like to take a few minutes and tell you a little about ourselves. We have five who now serve as Directors on the Board. The Board meets every **4<sup>th</sup> Tuesday** of each month at 7:00 p.m., at 1377 County Road 274, Terrell. You are welcome to attend.

Your water bill will be mailed out on or around the 15<sup>th</sup> of each month and is due by the 10<sup>th</sup> of the following month. The late notices go out on or around the 11<sup>th</sup> of each month with a \$15.00 late fee added. If the 10<sup>th</sup> falls on a weekend you have until 8:00am the following Tuesday to get your payment into the office without being charged a late fee.

If payment has not been made by 8:00am on the 25<sup>th</sup> of the month a disconnect fee of \$100 will be applied to your account and your meter will be locked. In order to restore service, the past due amount, plus the late and disconnect fees, and your current charges must be paid in full.

Please allow at least 7 days for the U.S. mail delivery. We are not responsible for U.S. mail delivery. Failure to receive bill does not waive payment. If you do not get your bill in the mail, please call the office and we will be glad to help you.

Bank Drafting is available at no charge to our customers. Please call to find out more information or go to our website and fill out the ACH form. You can email the completed form and a copy of a voided check to [customerservice@rhsud.com](mailto:customerservice@rhsud.com).

Credit/Debit cards and E-Checks are accepted via our website and by calling 1-888-994-0595.

Our payment box is on the fence as you come in the driveway. **PLEASE DO NOT LEAVE CASH IN THE DROPBOX.**

### **Staff:**

Savannah Molock	Customer Service
Nanci Essary	General Manager
David Jakubiec	Field Supervisor
Darroch Clippard	Field Operator

### **Board of Director:**

Randy Reznicek	President
Stephen Hilborn II	Vice President
Harold Ross	Secretary/Treasurer
Kathy Dodd	Director
Earl Martin	Director

Our office hours are from 8:00 a.m. to 4:00 p.m. Monday – Friday. For information on water rates and conservation tips please call, come by the office, or check out our website @ [www.rhsud.com](http://www.rhsud.com).

Thank you,  
Rose Hill SUD

## **TELEPHONE NUMBERS THAT MIGHT COME IN HANDY:**

### **Garbage Pickup**

Hatcher Sanitation 972-486-4084

WC Waste Connections 972-452-3327

Titan Waste 972-564-2800

### **Electric Company**

Trinity Valley Electric 972-932-2214

**Sherriff of Kaufman Co.** 972-932-4337

**Kaufman Co Court House** 972-932-4331

### **Phone Service Companies**

AT&T 1-800-288-2020

Sprint 1-800-788-3500

### **Internet Service**

www.antswifi.com 972-524-2145